

RBC WEALTH MANAGEMENT DOMINION SECURITIES ARENA



RENTER/VISITOR GUIDE

Revised: November 30th, 2021

The Winnipeg Winter Club will continue to follow all Manitoba Health Public Health Orders and, for the safety of our entire community, we appreciate your adherence, understanding, and patience. Please review our community policies and procedures before your visit.

We will endeavor to provide as much notice as possible should increased restrictions and protocols be put into place. Given the nature of the pandemic, however, these changes may at times take effect with little notice.

VACCINATION POLICY

In accordance with the new orders, the Winnipeg Winter Club will require all individuals over the age of 18 to be fully vaccinated in order to enter the facility. The Province's full vaccination requirement currently does not include individuals between the ages of 12-17 related to youth sports.

This vaccination requirement applies to all parents, coaches, referees, and spectators over the age of 18 with no exceptions. Individuals will be required to show proof of full immunization (2 doses of Health Canada-approved COVID-19 vaccine received at least 2 weeks prior to the date of visit to the WWC) and photo ID to enter the WWC, effective Friday, September 3rd.

Government-issued photo ID and the following documents are considered proof of immunization in Manitoba:

- Manitoba Immunization Card-or QR code (more details from Manitoba Health found [HERE](#));
- National Defense Canada COVID-19 Vaccine Card/Record;
- Canada Public Health Association (CPHA) Travel Vaccination Record;
- An official document issued within a [Canadian province or territory](#) containing information of a person's COVID-19 vaccination history; or
- International travellers immunization documentation submitted to Canadian border service officials and government-issued photo identification that confirms citizenship.

As of December 6th, all 12 - 17 year olds participating in sport or as a spectator, will have to have had a first dose of the Pfizer or Moderna vaccine.

If a 12 - 17 year old will not get the vaccine, they do have the option to get a rapid antigen test at a pharmacy and they would have to produce a negative test within 72 hours of participating or spectating at a sport venue.

All 12 - 17 year olds that have received a first dose of the vaccine, will have to show proof, with either a print out or webview + government issued id (school identification is acceptable).

There is no testing option for 18+. They must be fully vaccinated.

Children 11 and under will be able to attend events and activities as per usual.

FREQUENTLY ASKED QUESTIONS

What is the actual test? Anti-gen or PCR?

Rapid Antigen Test approved by a pharmacist 72 hours prior to entering a facility

What is acceptable proof of vaccination for 12-17 year olds?

Proof of vaccination can be printed or saved to phone from shared health

Is there more than one option?

Proof of vaccination (one dose or two) or a negative Antigen Test confirmed by a pharmacist. Other options are not yet known. Provincial testing sites are not to be used for testing for this Public Health Order.

Cost of test(s)?

Prices determined by the pharmacies (Note: Chair of Pharmacist's Association was quoted in Winnipeg Free Press earlier this fall saying range is \$50-100, other sources suggest \$40 on average)

WWC employees do not have any access to your medical records and will be unable to resolve any errors or disputes.

Please have patience as we expect a slightly longer check in process when you arrive. The arena doors will open 30 minutes before your ice time begins and the Safety Ambassador will invite all guests in individually or within their family units as we complete your screening privately. Please ensure you are providing 6 ft distance between other Arena visitors.

(Note that changes coming to the Public Health Orders beginning December 5th will require all youth 12-18 years old to provide proof of vaccination to participate in recreational sport.)

STEPS TO CHECK IN

- 1) All visitors, please make sure you have completed your online [WWC Arena Declaration](#). If you do not complete online, we will have paper copies available.
- 2) Have your proof of vaccination along with your photo identification ready.
- 3) Head to the arena door to be screened by our Safety Ambassador. Ensure you are following proper physical distancing guidelines while waiting to be screened. The Safety Ambassador will invite you in when they are finished screening the previous person/people.

Please do not congregate outside the arena doors or congest the main & exit areas.

This space should be clear for people waiting to be checked in. If your ice time is finished and you are waiting for a participant, stay seated in the arena stands or exit the facility staying clear of the entrance and exit area.

MASK POLICY

All WWC guests over the age of 5 are required to wear a mask that covers both the mouth and nose at all times, unless actively participating on the ice, or actively eating and drinking.

Gaiters, bandanas, and face coverings with exhalation vents are not considered to be sufficient and a face shield still requires a face covering.

Participants must wear their mask upon entering the WWC and until they leave the changeroom, as well as upon leaving the ice after their activity, and until exiting the building.

Coaches and referees are required to wear a mask at all times, including while coaching from the bench, except when on the ice.

Spectators are required to wear a mask at all times, unless actively eating or drinking. All WWC employees will wear approved masks.

For the safety of everyone in attendance, guests unable to wear an approved mask will not be admitted to the venue.

Visiting the RBC Wealth Management Dominion Securities Arena

When visiting the arena, all users must complete a declaration form on the day of their visit.

*****THIS MUST BE COMPLETED EVERY TIME YOU ARE VISITING THE ARENA*****

Upon arrival, our Safety Ambassadors will view your declaration and verify your proof of vaccination. All members from the same household can be listed on the same form.

You can complete your declaration online (Scan QR Code or use link below) or on the paper forms located at the arena entrance.



Can't Scan?

<https://forms.office.com/Pages/ResponsePage.aspx?id=DQSIkWdsW0yxEjaiBLZtrQAAAAAAAAAAZz5LUFUNTRDNIpIVUszSUVCVDU2OTdXMTYzQ0NTRS4u>

IMPORTANT INFORMATION

- Arrive no earlier than 30 minutes before your ice time. You will have 30 minutes in your dressing room after your rental.
- If you arrive earlier than your access times, line up in the designated area –6Ft apart unless you are from the same household.
- Follow all posted Enter and Exit signs.
- When entering the facility, you are required to utilize the hand sanitizer located at the entrance and check-in with a Safety Ambassador who will confirm you have completed our declaration, verify your proof of vaccination and direct you to your area. Do not enter until you have been seen by a WWC staff member.
- The Arena door is locked when an ice time begins. Once you enter, you must remain inside the building for the remainder of the session. Do not prop the arena door open.
- If you arrive late and the door is locked, please call our front desk (204)452-3311
- Do not gather and congest corridors near our entry way. If you are waiting for your child after their session, remain seated in the arena stands or head outside to wait.

Spectators

- We are limited to 50% capacity for spectators.
One spectator permitted per participant.
- Spectators must wear a mask at all times.
- Spectators are required to complete a declaration form for their visit. You can include all names from the same household on one form.
- All spectators must enter and check in with the Safety Ambassador before being seated in the designated bleachers– 2M or 6Ft apart
- If you must bring a sibling, they must sit with you in the designated spectator seating areas at all times.
- Do not stand at the glass, but instead go directly to your seat, if you are not ready to sit in the rink, wait outside the building.

- All spectators must follow provincial health guidelines and keep their physical distance of 2M (6ft).
- The Arena door is locked when the ice time begins. Once you enter, you must remain inside the building for the remainder of the session. Do not prop the arena door open.
- If you arrive late and the door is locked, please call our front desk (204)452-3311
- Do not gather and congest corridors near our entry way. If you are waiting for your child after their session, remain seated in the arena stands or head outside.



Safety Practices

- With our extensive protocols and procedures, our staff is trained and ready to focus on your health and safety, so you can be back on the ice.
- Arrive no earlier than 30 minutes before your rental. You will have 20 minutes in your dressing room after your rental.
- 6 feet of separation at ALL times



- Gathering in Groups- Congregating in groups is not permitted in the facility or on our grounds.

- Dressing rooms
 - Dressing rooms are co-ed. Make sure you arrive with your base layer on.
 - Showers in the arena dressing rooms are available.
 - Please note dressing room areas are not secure, so we ask that all valuables be kept at home.
- No spitting.
- Follow all posted Enter and Exit signs
- Management and Health & Safety Ambassadors will enforce safety protocols.
- Regularly and thoroughly wash or sanitize your hands and avoid or minimize contact with objects and surfaces. Please cough or sneeze into your elbow and away from others.
Hand sanitizer stations will be located throughout the facility.
- Following completion of your rental, remove all garbage and personal belongings from the area and depart the facility. Post-game gathering is not permitted at this time.
- All arena users are instructed to stay home if they do not feel well, have a cough, shortness of breath, or other known symptoms of COVID-19.



- Your dressing room space will be sanitized prior to every use. We ask that players do not share spaces or supplies at this time.
- Public access washrooms will also be cleaned on a more regular basis when programming is taking place.

100% compliance required to ensure safety for all

Ice Cafe

The Ice Café is open for your food and beverage needs.

Monday-Friday 8:00 am-6:00 pm

Saturday & Sunday 8:00 am-4:00 pm

If you have any questions, please contact Jessica by phone (204)452-3311 ext 114 or email jbarsky@winnipegwinterclub.com